

To DOJ,

I'm writing to express my anger over Microsoft and the current state of Microsoft anti-trust lawsuit. The US government is too easy on Microsoft. Microsoft must be much more severely punished to bring a more competitive marketplace into the software industry. There are more examples than I can write to demonstrate the harms Microsoft have done to the software industry and consumers. I will only list a few here:

1. Before Microsoft Outlook email software, it is **SIMPLY IMPOSSIBLE** to spread virus through emails. There have been at least two serious virus spread (Melissa, etc.) through Microsoft Outlook software. Due to the extremely unthoughtful construct of their email software and operating system, a third party software that is attached in the email can easily gain control of the desktop systems. To my personal knowledge, no other email software/platform can spread and get virus except Microsoft Outlook.

2. Microsoft has repeatedly demonstrated their incompetence in writing secure and bug-free software. The latest release of Window XP has such a serious security flaw that a hacker can gain the control of the personal computer as soon as the personal computer gets onto internet (http://dailynews.yahoo.com/h/nf/20011220/tc/15458_1.html). Unfortunately this is not the first serious problem, nor probably won't be the last. The number of patches to their different versions of operating systems have been just endless. Without bringing in a more fair competition into the operating system marketplace, and software in generally, we would wait in eternity for Microsoft to improve on their quality of product.

3. The stronghold on operating system by Microsoft has enabled this shameless company to expand into one software market after another. In the last few years, I have personally witnessed the disappearance of other great software company one after another. By withholding critical documentation and information on their operating system, Microsoft was able to produce much better products than its competitors. Since all other software must interface with the operating systems to do anything with the

computer screen or keyboard or mouse or any devices, in general it is close to impossible to write software without sufficient documentation on a certain operating system.

Throughout the years, I have seen the dwindling or disappearance of WordPerfect (word processor), Borland (software compilers), Lotus 1-2-3 (spreadsheets) companies. In every case, I have witnessed that these companies were not able to provide a fancier graphics on the screen or easier controls at the same time as Microsoft put their products out. It is simply an outrage when Microsoft compilers won over Borland compilers with inferior constructs, but better graphics. I will not elaborate on the technical details, but to simply state that Microsoft initial compiler products on C++ language is close to a joke. This Microsoft company created such a laughable product that basically shows their ignorance on C++ language.

Even after so many generations (Win 2.0, Win 3.0, Win 3.1 Window 3.2, Win 95, Win 98, Win ME, Win XP) of their operating systems, their operating systems still hang without notice. I don't know when it would be the time that I don't need to unplug my notebook battery to be able to reset my notebook simply because my Win 98 hangs. The lost time and wages to maintain faulty systems of Microsoft is just unimaginable. Now that Microsoft wants to settle this lawsuit by donating 1 billion dollar of their faulty product (which will cost them only 140 million according to their latest financial report), and plus that they probably get a tax write-off of 1 billion dollar. At their ~30% tax bracket, it would translate into 300 million tax saving. And would they end up with 160 million dollars gain after settlement? Even if the tax write-off is calculated using 140 million, their out-of-pocket expense would only be 60% of the 140 million which is 84 million. So is US government telling their citizens that Microsoft will be punished with a paltry 84 million dollars or even 160 million gain in another calculation, after all of these? With this donation, Microsoft would obviously be making a lot of inroads so swiftly into the education market which was/is entrenched by Apple company, and that the schools will probably end up paying so much more for Microsoft monopoly.

Till this day, the price of every single component inside a PC has gone down by probably more than 80%, except Microsoft operating system and its software. Microsoft

is the only company that still enjoy a gross margin of more than 80%. Only when there are meaningful competitions, we can start to see any price erosions. And the worst of the worst about the Microsoft monopoly is that we the consumers will pick up their faulty products without any choice and suffer all the inconveniences.

Sincerely yours,



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